



# Terms and Conditions

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## I. General Terms and Conditions

### 1. General, definitions

a. The provider offers customers according to the respective service description of the selected product

(1) Planning, design, implementation, supervision, care and maintenance of media projects such as websites, presentations, newsletters, etc. and the associated services ("web development and design"),

(2) operational, dedicated computer systems consisting of the appropriate hardware and software ("hardware and software"),

(3) the provision of storage space on web servers operated by him for storing websites or other information ("web server"),

(4) Web hosting, such as registering domains, maintaining servers, providing hosting including web space, maintaining and setting up email addresses for commercial and private use ("web hosting").

b. The following General Terms and Conditions (GTC) apply to the business relationship between the seller and the customer in the version valid at the time of the order.



c. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor self-employed. Entrepreneur i. s.d. Terms and conditions are natural or legal persons or partnerships with legal capacity who, when concluding the legal transaction, act in exercise of their commercial or independent professional activity. customers i. s.d. Terms and conditions are both consumers and entrepreneurs.

i.e. Individual contractual agreements have priority over these General Terms and Conditions. Deviating, conflicting or supplementary terms and conditions do not become part of the contract unless their validity is expressly agreed.

## **2. Conclusion of contract**

The customer's application for the conclusion of the intended contract consists either in the transmission of the online order form in writing to the provider or in the sending of an electronic declaration if this is offered in individual cases. The customer is bound to his application for 14 days. The contract is only concluded with the express acceptance of the customer's application by the provider or with the first performance action taken by the provider.

## **3. Change of contract, provision of services by third parties**

a. The provider reserves the right to expand, change and make improvements to services, especially if these serve technical progress, appear necessary to prevent misuse, or the provider is obliged to do so by law. Voluntary, free services and performances of the provider, which are expressly designated as such and are not part of the service description, can be discontinued at any time. The provider will take into account the legitimate interests of the customer in the event of changes and the discontinuation of free services and benefits.

b. The provider has the right to use third parties to provide services at any time and to any extent.

## **4. Contract term, contract extension and termination, cessation of service**

a. Unless otherwise stated in the respective service description, the contract has a term of one year and is extended by the same period if the contract is not terminated one month before the end of the respective term.

b. The right of both contracting parties to terminate the contract without notice for important reasons remains unaffected.

c. An important reason for the provider is given in particular if at least one of the following facts is present:

(1) the customer culpably violates an essential contractual obligation despite a warning;

A warning is unnecessary if it is a violation that makes it unreasonable for the provider to continue the contract. This is particularly the case:

in the event of obvious serious breaches of contract or legal violations, such as the storage and/or making available for retrieval of content that is obviously harmful to minors within the meaning of Section 4 of the Youth Media Protection State Treaty and/or software or audiovisual content (music, videos, etc.) that is obviously protected by copyright considerable scope and/or content, the provision or distribution of which is obviously a punishable offence;

in the event of criminal spying or manipulation of the data of the provider or other customers of the provider by the customer.

i.e. The termination of additional options selected for the respective product, in particular additional domains, does not affect the contractual relationship as a whole.

e. Ordinary and extraordinary termination must be in text form to be effective.

f. After termination of the contractual relationship, the provider is no longer obliged to provide the contractual services. He can after expiration

delete all of the customer's data on the web server, including e-mails in the mailboxes, within seven days. The timely storage and backup of the data is therefore the responsibility of the customer. In addition, after the end of the contract, the provider is entitled to release the customer's domains that have not been transferred to a new provider.

## **5. Appointments**



Dates for the provision of services may only be promised by the management or the planning team on the part of the provider. The schedule is to be fixed by e-mail and all changes must be approved by both contracting parties.

## 6. Prices

a. The list prices at the time of the conclusion of the contract apply. Excluded are services that were offered separately according to the agreement of the parties.

The current price list can be found at: <https://clicksports.de/preisliste>

b. All prices are net prices.

c. If prices in the price list are based on a period of activity, the stated price is a basic price which increases proportionately by the additional period of activity once the underlying period of activity has been reached.

In this case, the customer is entitled to be billed to the minute for the activities of the provider or his employees.

Upon reaching the underlying period of activity, the customer will be informed of this circumstance.

In this case, the provider is not entitled to continue the activity for a fee without the consent of the customer.

i.e. If prices in the price list are not based on a period of activity, they are flat-rate prices.

e. In all cases, the provider's price does not include any third-party license costs.

## 7. Due Date, Invoicing, Default in Payment

a. Usage-independent fees are due monthly in advance.

Usage-based charges with invoicing.

b. Invoicing takes place exclusively online. The invoice is placed in the customer's configuration menu and can be called up there by the customer. The customer expressly agrees that no invoices will be sent to him by post. If the customer is entitled to input tax deduction, an invoice will be sent to him by post upon written request. The provider is entitled to charge EUR 1.45 per invoice for this.

c. If the customer is at least 14 days in arrears with a payment, the provider is entitled to refuse his service after a reminder of the outstanding amount. This is usually done by blocking the account. If the customer is at least another 7 days in arrears with a payment despite a reminder, the provider is entitled to extraordinarily terminate the entire contractual relationship with the customer (cf. Section 4. c. ff.).

i.e. Prepaid fees will be refunded to the customer if the contract ends before the end of the billing period. In the event of an effective extraordinary termination (cf. Section 4 c. ff.) by the provider, the provider is entitled to payment of the fee for the entire agreed duration of the contract.

## 8. General Obligations of the Customer

a. The customer is obliged to provide the provider with his full name and a valid postal address (no post office box or other anonymous address), e-mail address and telephone number.

If the customer uses their own name servers or name servers from a third party, they must also specify the IP addresses of the primary and secondary name servers, including the names of these servers.

The customer assures that all data communicated to the provider is correct and complete. In the event of changes, the customer must update the data immediately via his customer menu or by notifying the provider by post or e-mail.

b. The customer undertakes to keep the passwords received from the provider for the purpose of accessing the respective products strictly confidential and to inform the provider immediately as soon as he becomes aware that the password is known to unauthorized third parties.

c. If the product selected is not a reseller product, the customer undertakes not to make web hosting services available to third parties, either for a fee or free of charge ("reseller activity").



An exception to this is making them available to family members and friends, insofar as this is free of charge.

i.e. The customer undertakes to inform the provider immediately and completely if claims are made against him in court or out of court for the use of the contractual services.

e. It is the customer's responsibility to regularly back up all files and software settings to which he has access. In any case, the data backup must be carried out before any changes made by the customer are made and before maintenance work is carried out by the provider, insofar as this is carried out in good time by the provider

he were announced. The backup copies made by the customer

## **9. Restrictions on Customer Use, Legal Compliance, Third Party Rights**

a. The customer must ensure that the Internet presence or data of other customers of the provider, the server stability, server performance or server availability are not impaired contrary to the contractually required use. In particular, the customer is only permitted with the written consent of the provider:

(1) banners;

(2) operate programs (banner exchange, ad server, etc.);

(3) Freespace offers to offer subdomain services, counter systems;

(4) operate a chat forum, unless Customer's Plan includes a Provider-provided chat system;

(5) to send e-mail newsletters, unless the customer's tariff includes a newsletter system provided by the provider;

b. The customer is obliged within the framework of the legal regulations, in particular in compliance with the TDG, BDSG, the DS-GVO and the MDSTV, to provide prescribed information on his website.

c. The content that can be called up from the web server, stored data, displayed banners and the keywords used when registering in search engines must not violate legal prohibitions, morality or the rights of third parties (in particular trademarks, names and copyrights). The customer is also not permitted to offer or have offered pornographic content or profit-making services that have pornographic and/or erotic content (e.g. naked pictures, peep shows, etc.) as their subject.

## **10. Receiving and sending e-mails, prohibition on "spam" e-mails**

a. The provider has the right to limit the maximum size of the e-mails to be sent to an appropriate value. Unless otherwise stated in the respective service description, this value is 100 MB.

b. The sending of e-mails via systems or servers of the provider as well as the sending via domains that are registered via the provider is not permitted if it is a matter of sending e-mails in bulk to recipients without their consent and/or it is an advertising e-mail and the recipient has not given their consent, although this is required (hereinafter collectively referred to as "spam"). The customer is responsible for providing evidence of the consent (cf. § 7 Para. 2 UWG) of the respective recipient. Customers are also prohibited from using spam e-mails sent by other providers to advertise content that can be accessed under a domain registered by the provider or that is hosted by the provider.

c. The customer is also prohibited from sending more than 500 e-mails per hour per web hosting package via the web server using scripts.

## **11. Performance Disruptions**

a. The provider is only responsible for service disruptions insofar as these affect the services to be provided by him. In particular, the provider is not responsible for the functionality of the actual Internet presence of the customer, consisting of the data uploaded to the web server (e.g. HTML files, scripts, etc.).

b. The provider has to eliminate disruptions within the scope of the technical and operational possibilities immediately. The customer is obliged to notify the provider immediately of any faults that he/she can identify ("fault report"). If the fault is not eliminated within a reasonable period of time, the customer must set the provider a reasonable grace period.



c. If the disruption is not remedied within this grace period, the customer is entitled to compensation for the damage incurred within the scope of clause 12.

i.e. Delays in performance due to force majeure (e.g. strike, lockout, official orders, general telecommunications disruptions, fire, water damage, etc.) and illness as well as circumstances for which the customer is responsible (e.g. non-timely provision of cooperation services, delays attributable to the customer third parties, etc.) is not the responsibility of the provider and entitles the provider to postpone the provision of the affected services for the duration of the hindrance plus a reasonable start-up time. The provider will notify the customer of delays in performance due to force majeure and illness.

e. If the functionality of the web server is impaired due to content that is not in accordance with the contract or due to use, processing or the termination of the contract that goes beyond the contractually required use, the customer cannot assert any rights with regard to disruptions based on this. This includes, in particular, lawful industrial action, also in third-party companies and official measures, unless the provider is to blame. In the event of force majeure, the provider is released from the obligation to perform. Services not rendered must not be paid by the customer.

## 12. Provider Liability

a. The provider is only liable within the scope of the following statements. The following liability provisions apply to claims for any legal reason.

b. The provider has unlimited liability to the customer for damage caused by him or one of his vicarious agents or legal representatives intentionally or through gross negligence.

c. In the case of damage resulting from injury to life, limb or health, liability is unlimited, even in the case of a simple breach of duty by the provider or one of his legal representatives or vicarious agents. Liability for damages that are due to serious organizational fault on the part of the provider, as well as for damages that are caused by the lack of a guaranteed quality, is also unlimited in terms of amount.

i.e. Unless clause 12 b. and Section 12 c intervene, the provider is liable in the event of a breach of essential contractual obligations in the amount limited to the foreseeable damage typical of the contract. The maximum liability is also limited to the amount of the annual fee to be paid by the customer in cases other than those of clauses 12 b and 12 c.

e. In the event of data loss for which the provider is responsible, the provider is only liable for the costs of backing up and restoring data that would have been lost even if the data had been properly backed up. However, liability only exists within the framework of the liability provisions of these General Terms and Conditions.

f. Customer claims based on injury to life, limb, health or freedom become time-barred five years after the commission of the action, breach of duty or anything else, regardless of their origin and knowledge or grossly negligent ignorance, the damage-triggering event. Other claims of the customer, which do not result from warranty, fraudulent misrepresentation or intentional action, become statute-barred in six months.

## 13. Blocking, requirements and unblocking, reimbursement of costs

a. If the provider carries out a blocking, he is entitled to block all contractual services and performance. The choice of the blocking measure is at the discretion of the provider. However, the provider will take into account the legitimate interests of the customer.

b. In particular, in the event of a blockage due to the content on the web server, he will enable the customer to change or remove it. If the reason for the blocking already arises from the domain registered by the customer itself, the provider is entitled to place the customer's domain in the care of the registrar. Blocking does not release the customer from his obligation to pay the agreed fees. The provider satisfies its notification obligations if it sends the respective notifications by e-mail to the e-mail address provided by the customer.

c. If there is obvious (=evident) behavior on the part of the customer or behavior of third parties attributable to him that violates applicable German law or the rights of third parties, the provider can block (section 13.1). The provider informs the customer about this.

i.e. If the provider considers it possible that the behavior of the customer or a behavior of third parties that can be attributed to him violates applicable German law or the rights of third parties, but this is not obvious (=evident), the provider sets the customer stating the reason and under threat of blocking and requests him to submit a statement, setting a deadline. If the provider then nevertheless blocks the account,



he will inform the customer of this. The provider can make the lifting of the block dependent on the customer submitting the required written statement and providing security. The amount of the security corresponds to the amount of the expected costs of the provider in the event of a claim by a third party.

e. Insofar as claims are made against the provider by third parties or by government agencies for behavior that entitles the provider to block access, the customer undertakes to indemnify the provider from all claims and to bear the costs incurred through the use or elimination of the illegal situation have arisen. This includes in particular the necessary legal defense costs of the provider. The exemption also acts - as a contract in favor of third parties - for the respective domain registration office and other persons involved in the registration of domains

## **14. Jurisdiction, Applicable Law**

a. Place of jurisdiction for all claims arising from the contractual relationship between the contracting parties disputes, in particular about the coming about,

the processing or termination of the contract is - insofar as the customer is a registered trader, a legal entity under public law or a special fund under public law - Coburg.

b. The provider can also sue the customer at his general place of jurisdiction.

c. The law of the Federal Republic of Germany shall apply exclusively to the contracts concluded by the provider on the basis of these General Terms and Conditions and to the resulting claims of any kind, excluding the provisions on the United Nations Convention on Contracts for the International Sale of Goods (CISG).

## **15. Offsetting, retention, text form, severability clause**

a. The customer can only offset claims of the provider if these are uncontradicted or have been legally established. The customer is only entitled to assert a right of retention due to counterclaims resulting from the contractual relationship with the provider.

b. The contracting parties agree that insofar as text form is provided for in contractual regulations between the parties, this will be maintained by e-mail.

c. Should provisions of these GTC and/or the contract be or become invalid, this shall not affect the validity of the remaining provisions. The contracting parties undertake to replace an ineffective provision with a valid agreement whose economic success comes as close as possible to that of the ineffective one.

## **II. Special terms and conditions for web design and multimedia**

### **1. Scope**

The scope of the following section includes the conception, design, implementation, support, care and maintenance of media projects such as websites, presentations, newsletters, etc. and the associated services (e.g. image, text, animation and sound provision). The following provisions supplement the General Terms and Conditions.

### **2. Subject of the contract**

The provider creates a usable media project and the associated features for the client.

### **3. Customer Cooperation**

a. The customer is obliged to take all actions that are necessary for the provider to be able to provide the contractually agreed services on time (act of cooperation). If a schedule is agreed, the customer is responsible for adhering to the deadlines for the delivery of the elements to be provided by him or the information required. Unless otherwise agreed, the customer must make the content to be integrated into the project to be provided available in the correct format before the provider starts creating it. The provider is not obliged to check whether this content is suitable for the purposes pursued with the project to be provided by the contractor.

All content to be provided by the customer must be transmitted in digitized form. If this is not the case, the additional costs of further processing, in particular digitization and web-compatible integration, as well as the associated time expenditure, are to be borne by the



customer. Delays resulting from this are a breach of deadline compliance by the customer and can therefore not be blamed on the provider. In addition, the customer must provide letterhead, fonts, color designations in the hexadecimal system (e.g. #FFFFFF for white) for digital media or in printing colors (CMYK, HKS, etc.) for print media, layout specifications and corresponding information if the The project to be carried out by the contractor should correspond to the corporate design or certain specifications of the customer.

b. Damage and delays caused by the customer's failure to do so will be at his expense.

c. The customer is responsible for providing the access data for the server on which the website is to be published, provided that the publication is part of the contractual tasks of the provider and does not take place on a web space provided by the provider. Damage and delays caused by the customer's omissions in this regard shall be borne by the customer.

#### **4. Acceptance**

a. If services are to be accepted, the customer will immediately accept the services of the provider as soon as the readiness and readiness for acceptance is communicated.

b. The provider's services are deemed to have been accepted if he has communicated the readiness and readiness for acceptance, pointing out the importance of the omission of the declaration of acceptance

c. and the customer then fails to declare acceptance within a period of time that allows him to identify significant errors during the required careful examination, but at the latest after 10 working days, or refuses to do so, stating defects that are to be reasonably detailed,

d. If the readiness for acceptance is not communicated, the point in time at which the customer should reasonably have been aware of the services shall apply instead of the point in time of the notification

#### **5. Customer Legal Obligations**

The customer is advised that operating a website is associated with legal obligations, non-compliance with which may result in civil and criminal penalties. This concerns in particular:

a. the imprint obligation (provider identification) according to § 5 TMG;

b. Information obligations according to §§ 312c, 312d BGB (distance contracts);

c. Information obligations according to §§ 312i, 312 j BGB (electronic business transactions);

d. Obligations to check when setting a link;

e. Duty to review the content of forum discussions, blogs, and chat rooms;

f. Obligation to observe media law regulations;

g. Obligation to protect the copyright and trademark rights of third parties (see also rights of use).

The customer alone is responsible for compliance with these obligations. If the provider suffers damage because the customer violates the above obligations, he is entitled to assert claims for damages.

#### **6. Rights of Use and Copyright**

a. Photographs, images, videos, texts, graphics, sounds, animations and licensed fonts provided by the provider are protected by copyright or usage rights. In the case of photographs, images, graphics, sounds, animations and licensed fonts not produced by the provider himself, the provider is the sole authorized user. These photographs, images, graphics, sounds, animations and licensed fonts may not be passed on in any form or used outside of the project. When using photographs, images, graphics, sounds and animations provided by the provider, the customer must always indicate the respective source and draw attention to the copyright. The photographs, images, graphics, sounds, animations and licensed fonts may not be sold by the customer himself as an agency and may not be passed on to archives, databases or agencies for their commercial marketing.

b. In the case of photographs, images, graphics, sounds and animations produced by the provider himself and not related to the project, the customer receives the personal, but non-transferable right to use these photographs, images, graphics, sounds and animations in any form of media indefinitely and spatially upon payment of the purchase price and to use it as often as you like (simple right of use according to §



31 Abs. 2 UrhG). This right of use is expressly excluded for use in connection with pornographic, defamatory, slanderous or other facts or representations that contradict statutory provisions.

c. Distortions of photos with portraits of people that bring the depicted people into a hurtful, primarily sex-related or pornographic relationship and advertising for sex-related products and services (e.g. condoms, AIDS, etc.) is not permitted. Portraits of persons may not be used in connection with these purposes, with political parties or sects or their interests.

d. When using the photographs, images, graphics, sounds, animations and licensed fonts in digital electronic media provided by the provider, it must be ensured that they cannot be downloaded or copied. Making copies is not permitted. Backup copies are excluded from this.

e. When using the customer's templates, the provider assumes that these are not encumbered with the rights of third parties or that the customer has the right of use required for the order. If claims are made against the provider for copyright or usage right violations due to a template provided by the customer, the customer undertakes to indemnify the provider completely for these claims.

### III. Special Terms and Conditions Web Server

#### 1. Scope

The scope of the following section includes the operation of the provider of computers that are constantly connected to the Internet for the purpose of providing storage space for storing websites or other information (web server). The following provisions supplement the General Terms and Conditions.

#### 2. Availability of the web server

Interested parties who have Internet access can call up the customer's information stored on the web server around the clock free of charge.

The provider promises an availability of the web server of 99% on an annual average. Excluded from this are times when the web server cannot be reached via the Internet due to technical or other problems that are not within the sphere of influence of the provider (force majeure, fault of third parties, etc.).

### IV. Special Terms and Conditions for Web Hosting

#### 1. Scope

The scope of the following section includes the registration of domains, server support, the provision of hosting including web space, the BMaintenance and setup of email addresses for commercial and private use ("web hosting"). The following provisions supplement the General Terms and Conditions.

#### 2. Domain

a. Insofar as the object of the provider's services is also the procurement and/or maintenance of Internet domains, he only acts as an intermediary towards DENIC, InterNIC or another organization for domain allocation. Contracts with such organizations exclusively entitle and oblige the customer.

b. The provider has no influence on the domain assignment. He therefore assumes no guarantee that the domains requested and delegated for the customer are free of third-party rights or unique or have a permanent existence. This also applies to the subdomains assigned below the domain of the provider.

c. If the customer is asked by a third party to give up an Internet domain because it allegedly violates third-party rights, he will inform the provider of this immediately.



Conversely, the provider will also inform the customer if he should be asked to give up the customer's domain. In both cases, the provider is entitled to waive the Internet domain on behalf of the customer if the customer does not immediately provide sufficient security for any litigation and legal costs. The customer hereby exempts the provider from third-party claims for compensation based on the inadmissible use of an Internet domain.

i.e. The customer is responsible for ensuring that the domain itself does not violate any legal regulations or the rights of third parties. In particular, the customer is obliged not to register any domains that violate legal provisions, the personal rights and/or property rights of third parties or morality.

### **3. Web hosting in the narrower sense**

a. The customer is responsible for ensuring that the content of the websites operated by him violates neither legal regulations nor the rights of third parties; in particular, the customer is obliged

(1) not to post any content or information on the Internet that violates legal provisions, the personal rights and/or property rights of third parties or morality;

(2) not to offer or link any content that is of an extremist (particularly right-wing extremist) nature or contains pornographic or commercial erotic offers;

(3) to prevent an excessive load on the networks due to untargeted or improper dissemination of data, in particular not to send any e-mails containing advertising without the express consent of the respective recipient (ban on e-mail spamming);

(4) to ensure that the scripts and programs used on the Provider's server are free from errors that could disrupt the Provider's provision of services;

(5) to inform all persons whom he enables the use of the customer's services of compliance with the aforementioned obligations in an appropriate manner.

b. The customer also undertakes not to impair the functionality of the systems of the provider and its customers (improper use). Breaches of system and network security constitute breaches of contract for which the customer is liable. In particular, the customer undertakes

(1) not to run any scripts or programs that significantly impair the operational behavior of the server in the event of high access numbers, e. g. banner exchange or freely accessible visitor counters, top lists, mass mailing, mail bombing or other actions that overload the system (flooding) ;

(2) no IRC chat systems (smaller Perl as well as PHP chat systems are permitted as long as the operational behavior of the server is not affected), video streaming or downloads of video, audio, including mp3 files for commercial purposes;

(3) not to manipulate control information in TCP/IP packets (packet headers), such as in electronic communications and newsgroup entries.

### **4. Rental Server**

a. The provider offers its customers the opportunity to rent servers as managed servers, root servers.

(1) When renting a managed server, the customer is not permitted to transfer usage to third parties without the consent of the provider.

(2) Root servers are managed by the customer on their own responsibility. Every customer is obliged to set up and manage his server in such a way that the security, integrity and availability of the networks, other servers, software and data of third parties are not endangered.

b. If a customer endangers the security, integrity or availability of networks, servers, software or data via his server or if the provider has objective evidence of such suspicion, the provider can temporarily block the server until the matter has been clarified. Atentional action by the customer, the provider can terminate the contractual relationship without notice.

c. If a customer repeatedly endangers the security, integrity or availability of networks, servers, software or data via his server and a repetition is to be expected, the provider can terminate the contractual relationship without notice if a warning has already been issued and if there is no warning for the provider reasonable possibility to prevent the expected dangers or their effects on other systems.

### **V. Cancellation Policy**



## Right of Withdrawal

Consumers - i.e. any natural person who concludes a legal transaction for purposes that are predominantly neither commercial nor self-employed - can revoke their contractual declaration in the case of contracts against payment under the following conditions:

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day the contract was concluded, in the case of a purchase contract from the day on which you or a third party named by you who is not the carrier took possession of the goods.

In order to exercise your right of withdrawal, you must inform us

CLICKSPORTS GmbH  
Cortendorfer Strasse 37  
96450 Coburg

Managing Director: Christian Gick

Telephone: 09561-838900

Email: [service@clicksports.de](mailto:service@clicksports.de)

by means of a clear statement (e.g. a letter or e-mail sent by post) of your decision to withdraw from this contract.

You can use the attached sample revocation form for this, but this is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send the communication regarding your exercise of the right of cancellation before the cancellation period has expired.

## Consequences of revocation

If you revoke this contract, we have paid you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us have), immediately and at the latest within fourteen days from the day on which we received the notification of your cancellation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless something else was expressly agreed with you; under no circumstances will you be charged fees for this repayment.

If you have goods in connection with the contract, you must send the goods back to us or hand them over to us immediately and in any case no later than fourteen days from the day on which you inform us of the cancellation of this contract. The deadline is met if you send back the goods before the period of fourteen days has expired

You bear the direct costs of returning the goods.

If you have requested that the services or delivery should begin during the cancellation period, you must pay us a reasonable amount, which corresponds to the proportion of the costs already incurred up to the point in time at which you informed us of the exercise of the right of cancellation with regard to this contract rendered services compared to the total volume of services provided for in the contract.

## Sample withdrawal form

(If you want to revoke the contract, please fill out this form and send it back.)

On:

CLICKSPORTS GmbH  
Cortendorfer Strasse 37  
96450 Coburg

Managing Director: Christian Gick

Telephone: 09561-838900



Email: [service@clicksports.de](mailto:service@clicksports.de)

*I/we hereby revoke the contract concluded by me/us for the purchase of the following goods /the provision of the following service*

---

Ordered on /received on

---

Name of consumer(s)

---

Address of consumer(s)

---

Date and signature of consumer(s) (only if notification is on paper)

(\*) Delete where not applicable.